

INTEGRATED REFRIGERATION  
**USE AND CARE GUIDE**

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CLEANING, MAINTENANCE, AND MORE

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## Customer Care

The model and serial number are printed on the enclosed product registration card. Both numbers are also listed on the product rating plate. Refer to page 5 for rating plate location. For warranty purposes, you will also need the date of installation and name of your authorized Sub-Zero dealer. Record this information below for future reference.

### SERVICE INFORMATION

Model Number	_____
Serial Number	_____
Date of Installation	_____
Certified Service Name	_____
Certified Service Number	_____
Authorized Dealer	_____
Dealer Number	_____

If your product ever needs attention, be sure to use a Sub-Zero Factory Certified Service provider recommended by our customer care center, or select one from our list of providers available at [subzero.com/locator](http://subzero.com/locator). All Factory Certified Service providers are carefully selected and thoroughly trained by us.

## Important Note

To ensure this product is installed and operated as safely and efficiently as possible, take note of the following types of highlighted information throughout this guide:

**IMPORTANT NOTE** highlights information that is especially important.

**CAUTION** indicates a situation where minor injury or product damage may occur if instructions are not followed.

**WARNING** states a hazard that may cause serious injury or death if precautions are not followed.

**IMPORTANT NOTE:** Throughout this guide, dimensions in parentheses are millimeters unless otherwise specified.

### **WARNING**

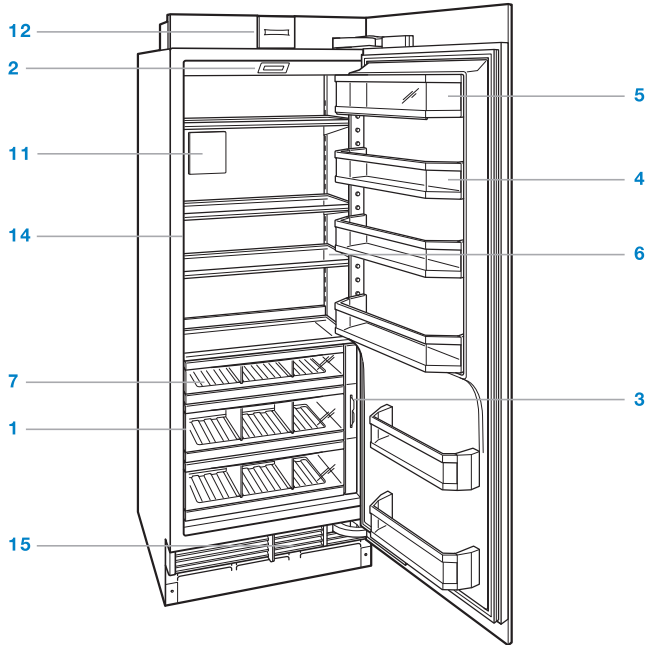
**PROPOSITION 65 FOR CALIFORNIA RESIDENTS**  
Cancer and Reproductive Harm—  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

### Integrated Features

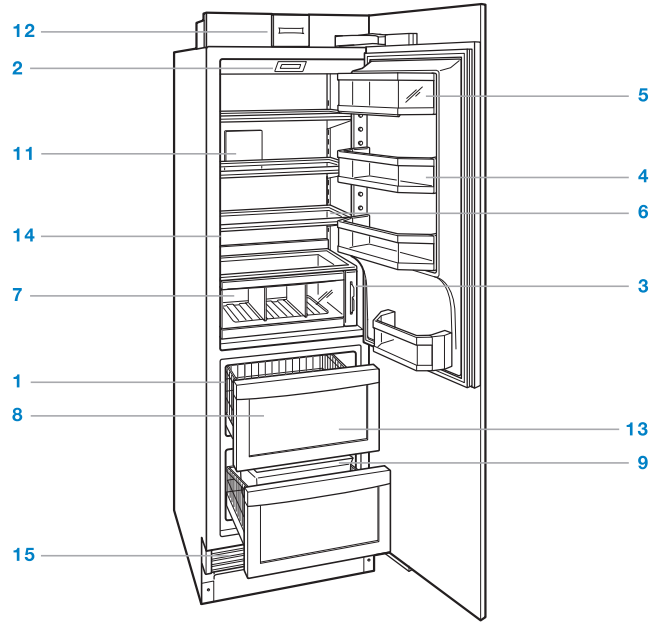
#### FEATURES

1	Product Rating Plate
2	Interactive Control Panel
3	Freshness Cards
4	Door Shelves
5	Dairy Compartment
6	Glass Shelves
7	Refrigerator Drawer
8	Freezer Basket
9	Ice Container
10	Storage Drawers
11	Air Purification System
12	Water Filtration System
13	Automatic Ice Maker (ice maker models)
14	Water Dispenser (dispenser models)
15	Condenser (behind grille)

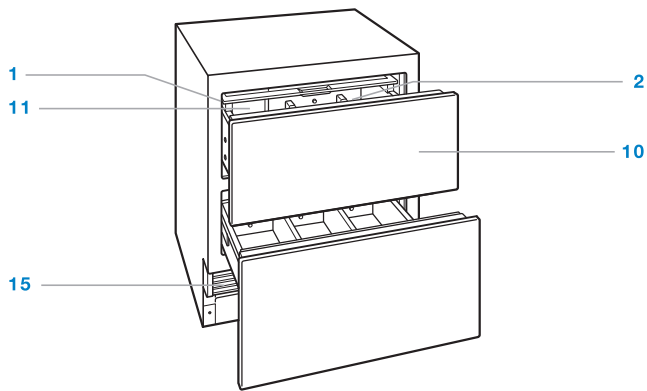
Integrated Features



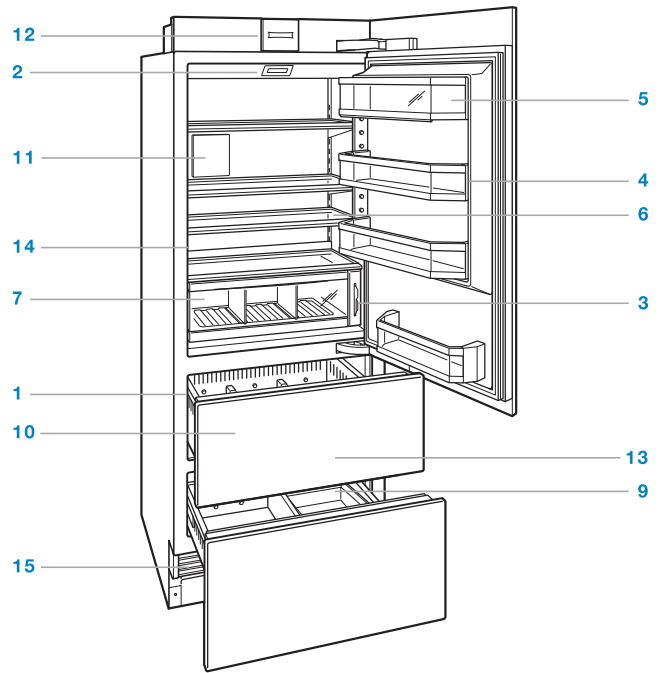
Column all refrigerator



Column combination



Drawer all refrigerator



Tall combination


## Interactive Control Panel

For initial start up, touch and hold “power” on the control panel for 2 seconds.

Temperatures can be adjusted in one-degree increments on the home screen. Combination units have separate temperature controls for refrigerator and freezer. Temperatures are preset at 38°F (3°C) and 0°F (-18°C).

### To adjust temperature:

- 1 Touch the temperature to be adjusted.
- 2 Touch + or – until the desired temperature is displayed. Refer to the illustration below.

Once the temperature has been adjusted, additional features can be activated or deactivated from the options screen. Touch  to view the options screen. Refer to the illustration below.








Home screen














Options screen

### OPTIONS SCREEN

-  Touch to activate or deactivate ice maker system and max ice feature.
-  Touch to activate or deactivate door/drawer alarm.
-  Touch to activate or deactivate water dispenser.
-  Touch to activate or deactivate air purification system.
-  Touch to view settings screen.

### SETTINGS SCREEN

-  Touch to view model information.
-  Touch to select temperature unit, Fahrenheit or Celsius.
-  Touch to adjust control panel brightness and contrast.
-  Touch to adjust door/drawer alarm volume and pitch.
-  Touch to adjust door/drawer alarm duration.
-  Touch to enter Sabbath mode.
-  Touch to view troubleshooting and service information.
-  Touch to set clock.
-  Touch to select smart home options.
-  Touch to select language options.
-  Touch to adjust soft on lighting.

## Keeping Food At Its Best

This Sub-Zero features a unique dual refrigeration system to keep food fresher longer.

With the Sub-Zero dual refrigeration system, individual refrigerator and freezer systems have been designed to maintain accurate, consistent temperatures and proper humidity levels for longer food life expectancy. Dual refrigeration eliminates transfer of fresh food odors to frozen food and ice and does not freeze the moisture out of the air in the fresh food section.

For handy tips and information on how to maximize food freshness, refer to the freshness cards stored in the refrigerator.

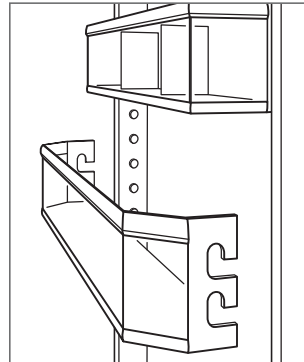
## Refrigerator Storage

### DOOR SHELVES

To reposition a door shelf or dairy compartment:

- 1 To remove, lift the shelf from the bottom and slide out. Refer to the illustration below.
- 2 To reinstall, place in the desired position and slide the shelf down onto the guides.

**IMPORTANT NOTE:** If the door opening is limited to 90°, door shelves may need to be removed before removing a storage drawer or glass shelf.



Door shelf removal

## Refrigerator Storage

### GLASS SHELVES

To reposition a glass shelf:

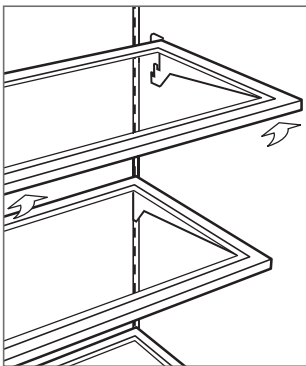
- 1 To remove, tilt the shelf up, then lift up and out. Refer to the illustration below.
- 2 To reinstall, insert the shelf in the tracks along the back wall, then lower the front until it locks into position.

The stationary glass shelf at the bottom of the compartment should be placed with beveled edge facing front. Rear support legs space the shelf away from the back wall to ensure proper air flow through the unit.

**IMPORTANT NOTE:** Use care when handling glass shelves to prevent breakage or scratching the interior.

#### ⚠ CAUTION

Glass shelves should warm to room temperature before immersing in warm water.



Glass shelf removal

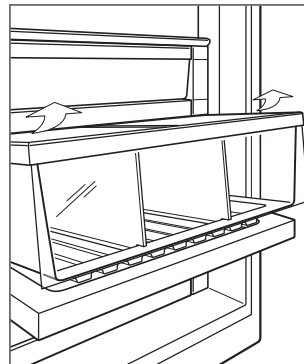
### REFRIGERATOR DRAWERS

To remove/reinstall a refrigerator drawer:

- 1 To remove, pull the drawer open until it stops. Lift the front of the drawer slightly and pull straight out. Refer to the illustration below.
- 2 To reinstall, pull the drawer carrier out and align the bottom of the drawer with the carrier. Slide the drawer back into position.

To reposition a refrigerator drawer divider:

- 1 To remove, pull the divider straight up.
- 2 To reinstall, align tabs on the divider with notches in the drawer and push down.



Refrigerator drawer removal



## Storage Drawers

### CRISPER COVER

The crisper cover in the upper storage drawer can be slid closed, left open, or removed.

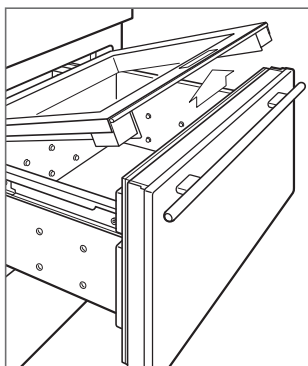
To remove the crisper cover:

- 1 Pull the upper storage drawer all the way out.
- 2 Raise the front edge of the crisper cover and pull it forward and out of the drawer. Refer to the illustration below.

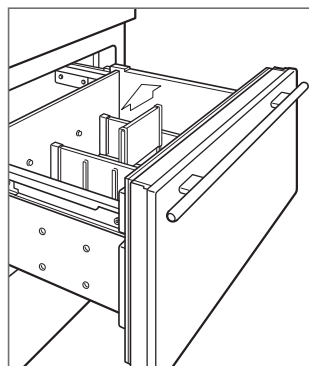
### DRAWER DIVIDERS

To reposition a drawer divider:

- 1 To remove a short divider, flex the long divider slightly, then pull upward. Refer to the illustration below.
- 2 To remove a long divider, all short dividers must be removed. Pull the long divider up until it stops, rotate counterclockwise, then pull upward.
- 3 To reinstall a long divider, align the grooves with the drawer tabs, rotate clockwise, then slide down.
- 4 To reinstall a short divider, position as desired, then slide down.



Crisper cover



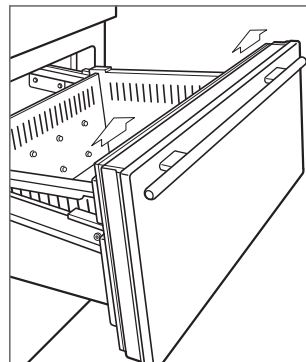
Drawer dividers

### DRAWER REMOVAL

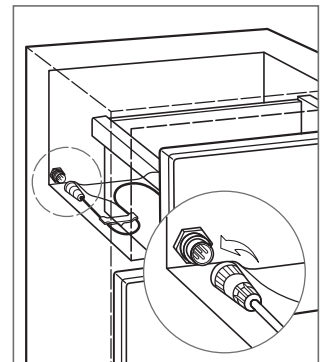
To remove/reinstall a storage drawer:

- 1 To remove, pull the drawer open until it stops. Raise the front of the drawer slightly and pull straight out. Refer to the illustration below.
- 2 To reinstall, raise the front of drawer and place onto the slides. Align the back of the drawer with hooks on the slide, then align the white pegs at the front of the slide with holes at the front of the drawer.

**IMPORTANT NOTE:** For drawer models, the upper drawer has a control cable that must be disconnected before removing the drawer. Refer to the illustration below.



Drawer removal



Control cable (drawers)

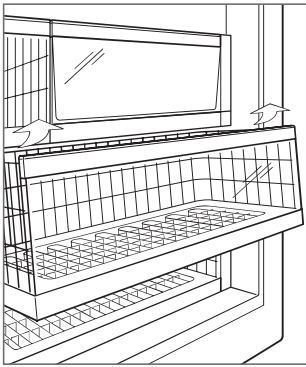
## Freezer Storage

### FREEZER BASKETS

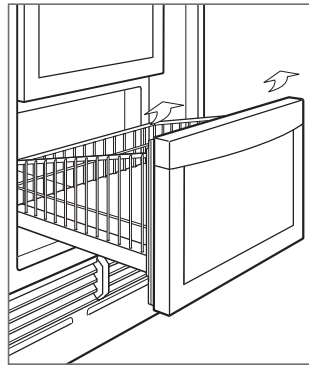
To remove a freezer basket:

- 1 Pull the basket open until it stops.
- 2 Pull the two plastic tabs located behind the bottom two corners of the basket forward, then lift up and out. Refer to the illustrations below.

If the door opening is limited to 90°, the top basket must be removed before removing the middle or lower basket.



Column freezer basket



Column combination freezer basket

To reinstall a freezer basket (column model):


- 1 Push the basket slides in.
- 2 Align the basket with the slides and push back until it stops.
- 3 Press down on the front of the basket to engage the slides.

To reinstall a freezer basket (column combination model):

- 1 Fully extend the basket slides.
- 2 Align the basket with the slides and push back until the rear of the basket contacts the slide tabs.
- 3 Push back and down on the front of the basket to engage the tabs.

## Freezer Storage

### ICE CONTAINER

The ice maker must be turned off by touching  when the ice storage container is removed. The unit is equipped with a 3-minute delay after the ice container is removed, to ensure cubes are not ejected before ice maker can be deactivated or ice container is reinstalled.

#### To remove the ice container (column model):

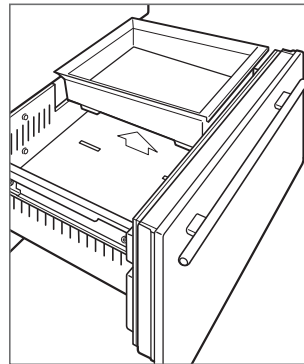
- 1 Pull the freezer basket open until it stops.
- 2 Lift the container out. Refer to the illustration below.

#### To remove the ice container (column combination model):

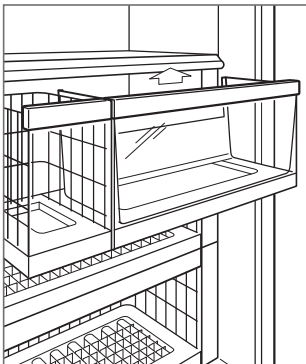
- 1 Pull the freezer basket open until it stops.
- 2 Slightly angle the container to lift out. Refer to the illustration below.

#### To remove the ice container (tall and drawer models):

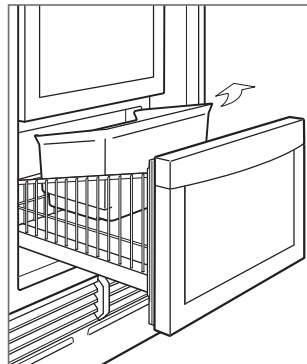
- 1 Pull the freezer basket open until it stops.
- 2 Lift the container out. Refer to the illustration below.



Tall and drawer ice container



Column ice container



Column combination ice container

## Air Purification System

The air purification system reduces bacteria, odors and ethylene gas, which causes premature ripening in fruits and vegetables. If your unit is equipped with an air purification system, the cartridge has been factory installed and is located on the back wall of the refrigerator (back of upper drawer for drawer models).

To initiate air purification, touch  on the options screen.

### ▲ CAUTION

The air purification system complies with applicable Federal requirements regarding incidental exposure to ultraviolet light. Lamp contains mercury. Manage in accordance with disposal laws. Visit [earth911.com](http://earth911.com) or call 800-222-7820.

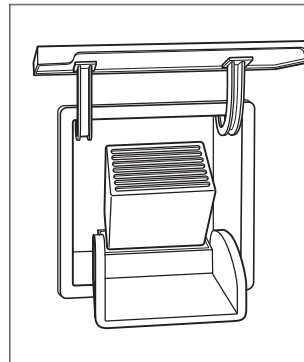
### AIR PURIFICATION CARTRIDGE

The air purification cartridge will last approximately one year. “Change Air Purifier” will appear on the control panel when the cartridge needs to be replaced. Touch “Snooze” to delay reminder for 24 hours or until cartridge can be replaced.

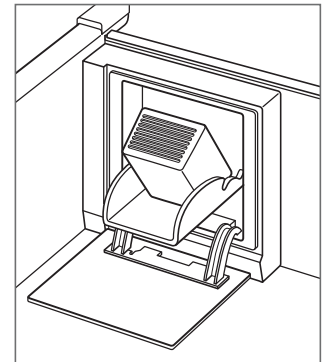
Replacement Sub-Zero air purification cartridges can be ordered online at [subzerowolfstore.com](http://subzerowolfstore.com). For questions, contact Sub-Zero customer care at 800-222-7820.

### To replace the air purification cartridge:

- 1 To access the air purification cartridge, grasp the outside cover from the bottom and rotate upward (top and rotate downward for drawers). Refer to the illustrations below.
- 2 Grasp the black cover from the top and rotate downward. The cartridge will pop out and can be removed.
- 3 Remove the new cartridge from packaging and insert with connector pointing downward.
- 4 Once in position, close the black cover. Then rotate the outside cover downward (upward for drawers).
- 5 Once the cartridge has been replaced, follow instructions on the control panel. The cartridge life cycle will reset for approximately one year.



Air purification cartridge (column and tall)



Air purification cartridge (drawers)

## Water Filtration System

The water filtration system supplies filtered water to the ice maker and water dispenser (dispenser models) to produce great-tasting water and ice.

**IMPORTANT NOTE:** When using the water filtration system for the first time and after filter replacement, it is necessary to clear any air from the system and allow the filter to assist in cleaning the water lines. For non-dispenser models, discard the first two full containers of ice. For dispenser models, dispense several glasses of water for a period of two minutes.

If the water filtration system will not be used, it can be placed in water filter bypass mode by removing the filter.

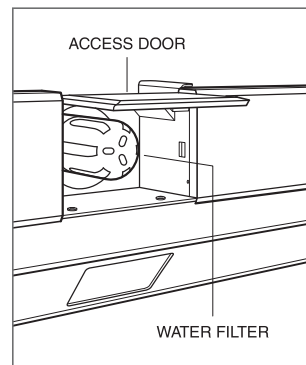
### WATER FILTER

The water filter is rated for 750 gallons (2839 L) or one year, whichever comes first. “Change Water Filter” will appear on the control panel when the filter needs to be replaced. Touch “Snooze” to delay reminder for 24 hours or until filter can be replaced.

Replacement Sub-Zero water filters can be ordered online at [subzerowolfstore.com](http://subzerowolfstore.com). For questions, contact Sub-Zero customer care at 800-222-7820.

### To replace the water filter:



- 1 To access the water filter, pull out on the bottom edge of the access door and rotate upward. Refer to the illustration below.
- 2 To remove the old filter, rotate counterclockwise one-quarter turn, then pull out. It is normal for a small amount of water to drip when the filter is removed. It should be wiped up with a paper towel or cloth.
- 3 Remove the new filter from packaging and remove plastic cap.
- 4 Insert the new filter into the manifold and turn clockwise.
- 5 Once the new filter has been installed, follow instructions on the control panel. The filter life cycle will reset for approximately one year.



Water filter

## Ice Maker

### To operate the ice maker:

- 1 To activate the ice maker, touch  on the options screen. A single highlighted cube indicates the ice maker is active. Three highlighted cubes indicate the max ice feature is active.
- 2 To deactivate the ice maker, touch  until no cubes are highlighted.

After initial start-up, discard the first few batches of ice. The ice may contain impurities from new plumbing connections.

Max ice increases ice production up to 30% for a 24-hour period. During that period, some components may run at a higher speed resulting in a unique audible tone. This is typical and will revert back after 24 hours or when the ice container is full.


If ice is not used regularly it may fuse together. To avoid, discard ice and allow ice maker to replenish.

Deactivate the ice maker if the ice container is removed for an extended period. The unit is equipped with a 3-minute delay after the ice container has been removed, to ensure cubes are not ejected before the ice maker is deactivated or the ice container is reinstalled.

## Sabbath

This appliance is certified by Star-K to meet strict religious regulations in conjunction with specific instructions found on [www.star-k.org](http://www.star-k.org).

### To initiate Sabbath mode:

- 1 From the settings screen, touch .
- 2 Follow instructions on the control panel.

## Water Dispenser

The water dispenser is located inside the refrigerator on the left wall. Refer to the illustration below.

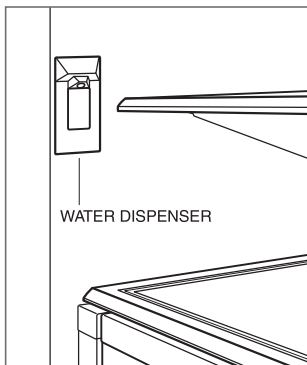
### To dispense water:

- 1 Press a glass against the dispenser to activate the flow of water.
- 2 The flow of water will stop when the glass is pulled away.

The chilled water reservoir tank holds approximately 32 oz (1 L) of filtered water. It may take several hours to chill the water to refrigerator temperature during the original fill and after a large amount of water is dispensed.

### To fill the water tank:

- 1 Press a glass against the dispenser until water begins to flow. A safety feature is incorporated into the dispenser to limit continuous water flow to 60 seconds.
- 2 If water does not dispense within 60 seconds, remove the glass, then reapply to the dispenser until water begins to flow.
- 3 Once the tank is full, discard the first few glasses of water. It may contain impurities from new plumbing connections.



Water dispenser

## Cleaning

### INTERIOR CLEANING

To clean interior surfaces and all removable parts, wash with a mild solution of soap, water and baking soda. Rinse and dry thoroughly. Avoid getting water on lights and control panel.

#### ⚠ CAUTION

Do not use vinegar, rubbing alcohol or other alcohol-based cleaners on any interior surface.

### STAINLESS STEEL EXTERIOR

Use a nonabrasive stainless steel cleaner and apply with a soft lint-free cloth. To bring out the natural luster, lightly wipe surface with a water-dampened microfiber cloth followed by a dry polishing chamois. Always follow the grain of stainless steel.

### CONDENSER CLEANING

#### ⚠ CAUTION

Before cleaning the condenser, turn power off at the control panel. Wear gloves to avoid injury from sharp condenser fins.

The condenser is located behind the grille. Clean the condenser every three to six months.

To clean the condenser:

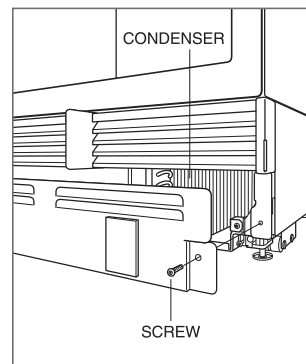
- 1 Turn power off at the control panel.
- 2 Remove the kickplate by extracting the two mounting screws. Refer to the illustration below.
- 3 Use a soft bristle brush and vacuum to remove dust and lint from the condenser. To avoid damaging condenser fins, vacuum in the direction of the fins.

#### ⚠ CAUTION

Failure to clean the condenser could result in temperature loss, mechanical failure or damage.

### VACATIONS

For extended vacations, turn power off at the control panel. Empty the unit and block doors open slightly to let fresh air in and keep interior dry. Water filter should be replaced before start up.



Condenser location



## Sub-Zero Water Filtration System Data

### REPLACEMENT CARTRIDGE (4204490)



Tested and certified by NSF International against NSF/ANSI Standard 42 for the reduction of Chlorine Taste & Odor, Particulate Class I; and against NSF/ANSI Standard 53 for the reduction of Lead, Mercury, Atrazine, Benzene, Carbofuran, 1,4-dichlorobenzene, Lindane, Toxaphene, Turbidity, Cysts and Asbestos.

This system has been tested according to NSF/ANSI 42/53 for reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42/53.

#### OPERATING SPECIFICATIONS

Capacity: certified for up to 750 gallons (2,838 L); up to twelve months  
 Pressure Requirement: 35 – 120 psi (2.8 – 8.2 bar)  
 Temperature: 33 – 100°F (0.6 – 38°C)  
 Flow Rate: 0.78 gpm (2.9 Lpm)

Substance	NSF Standard	Influent Challenge Concentration	Average Influent Concentration	Product Water Concentration		% Reduction		Max Permissible Product Water Concentration
				Average	Max Effluent	Average	Minimum	
Chlorine, Taste & Odor	42	2.0 mg/L ± 10%	1.88 mg/L	0.05 mg/L	0.06 mg/L	97.34%	96.80%	≥ 50%
Particulate	42	At least 10,000 particles/ml	5,700,000/ml	30,583/ml	69,000/ml	99.46%	98.78%	≥ 85%
Lead at pH 6.5	53	0.15 mg/L ± 10%	0.153 mg/L	<0.001 mg/L	<0.001 mg/L	99.34%	99.34%	0.010 mg/L
Lead at pH 8.5	53	0.15 mg/L ± 10%	0.150 mg/L	<0.001 mg/L	<0.001 mg/L	99.33%	99.33%	0.010 mg/L
Mercury at pH 6.5	53	0.006 mg/L ± 10%	0.006 mg/L	0.0003 mg/L	0.0005 mg/L	95.00%	91.66%	0.002 mg/L
Mercury at pH 8.5	53	0.006 mg/L ± 10%	0.006 mg/L	0.0008 mg/L	0.0015 mg/L	86.66%	75.00%	0.002 mg/L
Atrazine	53	0.009 mg/L ± 10%	0.009 mg/L	<0.002 mg/L	<0.002 mg/L	77.77%	77.77%	0.003 mg/L
Benzene	53	0.015 mg/L ± 10%	0.014 mg/L	0.0006 mg/L	0.0011 mg/L	95.71%	92.14%	0.005 mg/L
Carbofuran	53	0.08 mg/L ± 10%	0.081 mg/L	<0.001 mg/L	<0.001 mg/L	98.76%	98.76%	0.04 mg/L
1,4-dichlorobenzene	53	0.225 mg/L ± 10%	0.208 mg/L	<0.0005 mg/L	<0.0005 mg/L	99.75%	99.75%	0.075 mg/L
Lindane	53	0.002 mg/L ± 10%	0.002 mg/L	0.00003 mg/L	0.00007 mg/L	98.50%	96.50%	0.0002 mg/L
Toxaphene	53	0.015 mg/L ± 10%	0.015 mg/L	<0.001 mg/L	<0.001 mg/L	93.33%	93.33%	0.003 mg/L
Turbidity	53	11 ± 1 NTU	10.7 NTU	0.31 NTU	0.49 NTU	97.10%	95.42%	0.5 NTU
Cysts**	53	Minimum 50,000/L	166,500/L	<1/L	<1/L	>99.99%	>99.99%	>99.95%
Asbestos	53	10 <sup>7</sup> to 10 <sup>8</sup> fibers/L†	155 MF/L	<1 MF/L	<1 MF/L	>99.99%	>99.99%	>99%

\*\*Based on the use of *Cryptosporidium Parvum* oocysts † Fibers greater than 10 µm in length

#### SPECIAL NOTES

- Replacement Sub-Zero water filter cartridges can be ordered online at [subzerowolfstore.com](http://subzerowolfstore.com). For questions, contact Sub-Zero customer care at 800-222-7820.
- Change filter cartridge at least every twelve months. High sediment areas may require more frequent filter cartridge replacement.
- Installation and operation instructions, parts and service availability, and standard warranty are included with the product when shipped.
- Replace water filter cartridge when the filter indicator is lit or when water flow becomes too low. Use replacement water filter cartridge part number 4204490. Replacement filter pricing information can be found at [subzero.com](http://subzero.com).
- Do not use with water that is microbiologically unsafe or of unknown water quality without adequate disinfection before or after the system.
- Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.
- This system must be installed, operated, maintained and filters replaced as required in order for the product to perform as advertised.
- Note that while the testing was performed under standard laboratory conditions, actual performance may vary. The contaminants or other substances removed or reduced by this water treatment system are not necessarily in your water.

### Troubleshooting

#### UNIT OPERATION

##### No lights or cooling.

- Verify power is on.
- Verify electrical power to unit and home circuit breaker is on.

##### No lights in refrigerator or freezer.

- Door/drawer may have been left ajar which has disabled lights to eliminate excess heat. If lights are out, close door/drawer for one hour. If lights are still out, contact Sub-Zero Factory Certified Service.
- LED interior lighting must be replaced by Sub-Zero Factory Certified Service.

##### Frost, condensation or ice build up inside unit.

- Verify condenser is clean.
- Verify door/drawer is closing properly.
- Verify door/drawer has not been left ajar.
- Verify door/drawer gasket does not have rips or tears. If it does, contact Sub-Zero Factory Certified Service.
- If icing is heavy, turn unit off and use a hair dryer to melt ice. Hair dryer should be set on low and kept moving at all times. Once ice has melted, wipe up water with a cloth or paper towel.

##### High temperatures, unit runs excessively or unit giving off too much heat.

- Verify condenser is clean.
- Verify door/drawer is closing properly.
- Verify door/drawer has not been left ajar.
- Increased ambient temperatures may cause compressors to run longer.
- If temperature display shows 38° and 0°, but is not cooling, unit may be in showroom mode. Contact Sub-Zero Customer Care at 800-222-7820.

##### No water from dispenser.

- Wait one hour, then try dispenser again. Contact Sub-Zero Customer Care at 800-222-7820 if unresolved.

### Troubleshooting

#### ICE PRODUCTION

##### No ice.

- Verify ice cube indicator appears in control panel display.
- Verify ice maker has been on for at least 24 hours.
- Verify freezer temperature near 0°F.
- Verify ice container is properly installed.
- Verify ice maker arm in down position.
- Verify water is being supplied to unit.
- Verify water filter has been replaced within the last 12 months and installed properly.
- Verify water filter has been removed if a reverse osmosis filtration system is being utilized.

##### Blue or green ice.

- Possible copper supply line corrosion. Contact plumber to clean or replace.

##### Black flecks in cubes.

- Stop use and contact Sub-Zero Factory Certified Service.

##### Bad taste.

- Defrost freezer and clean with soap and water.
- Place coffee grounds or charcoal briquettes in freezer to absorb odor.

##### Hollow cubes.

- Clean condenser. Contact Sub-Zero Factory Certified Service if unresolved.

#### ODOR

- Unit should be cleaned before using for the first time. This will clear any odors that may have been trapped during shipping.
- Replace air purification cartridge.
- Clean unit and shelving thoroughly.
- Uncovered food could create odor which may require cleaning.

### Service

- Maintain the quality built into your product by contacting Sub-Zero Factory Certified Service. For the name of the nearest Sub-Zero Factory Certified Service, check the Support and Service section of our website, [subzero.com](http://subzero.com) or call Sub-Zero customer care at 800-222-7820.
- When contacting service, you will need the model and serial number of your unit. Both numbers are listed on the product rating plate. Refer to page 5 for rating plate location.
- For warranty purposes, you will also need the date of installation and name of your authorized Sub-Zero dealer. This information should be recorded on page 3.

Sub-Zero, Sub-Zero & Design, Sub-Zero & Snowflake Design, Dual Refrigeration, The Living Kitchen, Great American Kitchens The Fine Art of Kitchen Design, Wolf, Wolf & Design, Wolf Gourmet, W & Design, red colored knobs, Cove, and Cove & Design are registered trademarks and service marks of Sub-Zero Group, Inc. and its subsidiaries. All other trademarks are property of their respective owners in the United States and other countries.

## Sub-Zero Residential Limited Warranty

FOR RESIDENTIAL USE

### FULL TWO YEAR WARRANTY\*

For two years from the date of original installation, this Sub-Zero product warranty covers all parts and labor to repair or replace, under normal residential use, any part of the product that proves to be defective in materials or workmanship. All service provided by Sub-Zero under the above warranty must be performed by Sub-Zero factory certified service, unless otherwise specified by Sub-Zero, Inc. Service will be provided during normal business hours.

### FULL FIVE YEAR SEALED SYSTEM WARRANTY

For five years from the date of original installation, this Sub-Zero product warranty covers all parts and labor to repair or replace, under normal residential use, these parts that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier and all connecting tubing. All service provided by Sub-Zero under the above warranty must be performed by Sub-Zero factory certified service, unless otherwise specified by Sub-Zero, Inc. Service will be provided during normal business hours.

### LIMITED TWELVE YEAR SEALED SYSTEM WARRANTY

For twelve years from the date of original installation, Sub-Zero will repair or replace the following parts that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier and all connecting tubing. If the owner uses Sub-Zero factory certified service, the service provider will repair or replace these parts with the owner paying for all other costs, including labor. If the owner uses non-certified service, the owner must contact Sub-Zero, Inc. (using the information below) to receive repaired or replacement parts. Sub-Zero will not reimburse the owner for parts purchased from non-certified service or other sources.

### TERMS APPLICABLE TO EACH WARRANTY

The warranty applies only to products installed for normal residential use. The warranty applies only to products installed in any one of the fifty states of the United States, the District of Columbia or the ten provinces of Canada. This warranty does not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service or repair.

**THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT SUB-ZERO, INC. WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. SUB-ZERO, INC. WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

To receive parts and/or service and the name of Sub-Zero factory certified service nearest you, contact Sub-Zero, Inc., P.O. Box 44848, Madison, WI 53744; check the contact & support section of our website, [subzero.com](http://subzero.com), email us at [customerservice@subzero.com](mailto:customerservice@subzero.com) or call 800-222-7820.

\*Stainless steel (doors, panels, handles, product frames and interior surfaces) are covered by a limited 60-day parts and labor warranty for cosmetic defects.

\*Replacement water filters and air purification cartridges are not covered by the product warranty.



## Sub-Zero Outdoor Limited Warranty\*

FOR RESIDENTIAL USE

### FULL ONE YEAR WARRANTY\*\*

For one year from the date of original installation, this Sub-Zero product warranty covers all parts and labor to repair or replace, under normal residential use, any part of the product that proves to be defective in materials or workmanship. All service provided by Sub-Zero under the above warranty must be performed by Sub-Zero factory certified service, unless otherwise specified by Sub-Zero, Inc. Service will be provided during normal business hours.

### FULL FIVE YEAR SEALED SYSTEM WARRANTY

For five years from the date of original installation, this Sub-Zero product warranty covers all parts and labor to repair or replace, under normal residential use, these parts that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier and all connecting tubing. All service provided by Sub-Zero under the above warranty must be performed by Sub-Zero factory certified service, unless otherwise specified by Sub-Zero, Inc. Service will be provided during normal business hours.

### TERMS APPLICABLE TO EACH WARRANTY

The warranty applies only to products installed for normal residential use. The warranty applies only to products installed in any one of the fifty states of the United States, the District of Columbia or the ten provinces of Canada. This warranty does not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service or repair.

**THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT SUB-ZERO, INC. WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. SUB-ZERO, INC. WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

To receive parts and/or service and the name of Sub-Zero factory certified service nearest you, contact Sub-Zero, Inc., P.O. Box 44848, Madison, WI 53744; check the contact & support section of our website, [subzero.com](http://subzero.com), email us at [customerservice@subzero.com](mailto:customerservice@subzero.com) or call 800-222-7820.

\*Product must be approved for outdoor use, designated by model and serial number.

\*\*Stainless steel (doors, panels, handles, product frames and interior surfaces) are covered by a limited 60-day parts and labor warranty for cosmetic defects.

\*\*Replacement water filters are not covered by the product warranty.

