

# User Guide



#### LEARN MORE

In an effort to conserve natural resources, this dishwasher includes a condensed User Guide. Complete User Instructions can be downloaded at **www.kitchenaid.com/customer-service/manuals**.

For future reference, please make a note of your product model and serial numbers. These can be located on a label in the tub along the left outer edge.

Model Number Serial Number

Register your dishwasher at **www.kitchenaid.com**. In Canada, register your dishwasher at **www.kitchenaid.ca**. *Para una version de estas instrucciones en español, visite* **www.kitchenaid.com**.

### Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

## **ADANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

## AWARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

#### IMPORTANT SAFETY INSTRUCTIONS

WARNING: When using the dishwasher, follow basic precautions, including the following:

- Read all instructions before using the dishwasher.
- Use the dishwasher only for its intended function.
- Use only detergents or rinse agents recommended for use in a dishwasher, and keep them out of the reach of children.
- When loading items to be washed:
  - Locate sharp items so that they are not likely to damage the door seal; and
  - 2) Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless they are marked "dishwasher safe" or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- $\hfill\blacksquare$  Do not touch the heating element during or immediately after use.
- Do not operate the dishwasher unless all enclosure panels are properly in place.

- Do not tamper with controls.
- Do not abuse, sit on, or stand on the door, lid, or dish racks of the dishwasher.
- To reduce the risk of injury, do not allow children to play in or on the dishwasher.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using the dishwasher turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Remove the door or lid to the washing compartment when removing an old dishwasher from service or discarding it.

#### SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

## AWARNING



#### **Tip Over Hazard**

Do not use dishwasher until completely installed.

Do not push down on open door.

Doing so can result in serious injury or cuts.

### **GROUNDING INSTRUCTIONS**

#### ■ For a grounded, cord-connected dishwasher:

The dishwasher must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. The dishwasher is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances.

**WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock.

Check with a qualified electrician or service representative if you are in doubt whether the dishwasher is properly grounded. Do not modify the plug provided with the dishwasher; if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

#### ■ For a permanently connected dishwasher:

The dishwasher must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the dishwasher.

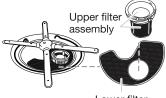
### SAVE THESE INSTRUCTIONS

## KEY USAGE TIPS

## Filtration system

Your dishwasher has the latest technology in dishwasher filtration. This filtration system minimizes sound and optimizes water and energy conservation while providing superior cleaning.

The filter system consists of two parts, an upper filter assembly and lower filter.



Lower filter

**IMPORTANT:** To avoid damage to dishwasher, do not operate your dishwasher without filters properly installed. Be sure lower filter is securely in place and upper filter assembly is locked into place. If upper assembly turns freely, it is not locked into place.

### Filter maintenance

The filters may need to be cleaned when:

- Visible objects or soils are on upper filter assembly.
- Dishes feel gritty to the touch.

See the "Filtration System" section in the full online User Instructions for complete removal and maintenance schedule.

**IMPORTANT:** Do not use a wire brush, scouring pad, etc., as they may damage the filters.

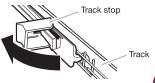
Rinse filter under running water until soils are removed. If you have hard to remove soils or calcium deposits because of hard water, a soft brush may be required.



## Easy-to-remove third level rack (on some models)

If additional space is needed in the upper rack, the third level rack can easily be removed.

To remove, fully extend rack until it stops. Then, open the track stops on each side and lift to remove.



## Drying – Rinse aid is essential

You must use a drying agent such as a rinse aid for good drying performance. Rinse aid along with the Heat Dry, Extended Heat Dry, ProDry™, or Extended ProDry™ option will provide best drying and avoid excessive moisture in dishwasher interior.



## Energy efficiency

Energy efficiency is gained by extending cycle time and reducing the amount of wattage and water used during your dishwasher's cycle. For exceptional cleaning, cycles are longer due to the soak and pauses. Several models contain an optical water sensor used to determine water and energy consumption for great cleaning performance.



Efficient dishwashers run longer to save water and energy, just as driving a car slower saves on gas. Your first cycle will run longer to calibrate the optical water sensor.

## Touch Start/Resume every time you add a dish

**IMPORTANT:** If anyone opens the door (such as, for adding a dish, even during the Delay Hours option), Start/Resume must be touched each time.

Start RESUME

Push the door firmly closed within 4 seconds of touching Start/Resume. If the door is not closed within 4 seconds, the Start keypad LED will flash, an audible tone will be heard, and the cycle will be canceled.

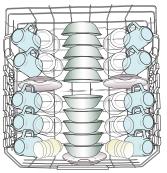
## Internet connectivity (on some models)

Use the Internet Connectivity Guide included in your literature package to get connection and operation instructions. You can also find these instructions and additional information at <a href="https://www.kitchenaid.com/connect">www.kitchenaid.com/connect</a>. If you have any problems or questions, call the KitchenAid Connected Appliance Team at 1-877-559-2603. In Canada, visit <a href="https://www.kitchenaid.ca/en\_CA">www.kitchenaid.ca/en\_CA</a> and click on the KitchenAid® Connected Appliances link.

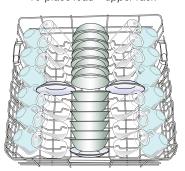


## **OPERATING YOUR DISHWASHER**

## 1. Prepare and load the dishwasher



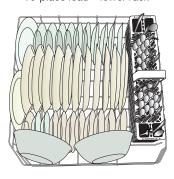
10-place load – upper rack



12-place load – upper rack



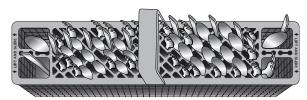
10-place load – lower rack



12-place load - lower rack

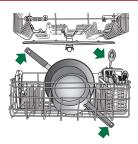
**IMPORTANT:** Remove leftover food, bones, toothpicks, and other hard items from dishes. Remove labels from containers before washing.

- Make sure when the dishwasher door is closed no items are blocking detergent dispenser.
- Items should be loaded with soiled surfaces facing down and inward to the spray as shown in the graphics above. This will improve cleaning and drying results. Angle dirtiest dish surface downward, allowing space for water to flow up through rack and between dishes.
- Avoid overlapping items, like bowls or plates that may trap food.
- Place plastics, small plates, and glasses in upper rack.
- Wash only items marked "dishwasher safe."
- To avoid thumping/clattering noises during operation: Load dishes so they do not touch one another. Make sure lightweight load items are secured in racks.
- When loading silverware, always place sharp items pointing down and avoid "nesting" as shown. If your silverware does not fit into the designated slots, lift and slide covers off to remove them and mix silverware types to keep them separated.
- Use the slots in the covers and suggested loading patterns to keep your silverware separated for optimum wash. See the complete online User Instructions for detailed illustrations.



## 2. Check that all arms spin freely

Items in the rack can block the spray arms.

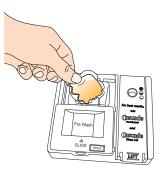


## 3. Add detergent

#### **Premeasured Detergents**

High-quality premeasured tablets and packs are recommended for improved performance.

Quality tablets and packs have been proven better than powder, liquid, or gel detergents at reducing filming on dishes. Using tablets and packs over time will start to reduce or eliminate white film. They are suitable for all water hardness and soil levels. Also, by using a rinse aid, you can minimize repeat buildup of white film (not all packs and tablets contain rinse aid). Always place premeasured detergents in main compartment and close lid.



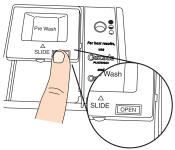
**NOTE:** Follow instructions on the package when using other dishwasher detergent types. See the complete User Instructions for more details about powders, liquids, and gels.

- Use automatic dishwasher detergent only. Add detergent just before starting a cycle.
- Fresh automatic dishwasher detergent results in better cleaning.
   Store tightly closed detergent container in a cool, dry place.

#### To close lid







Place selected detergent in the dispenser. Place finger, as shown, and slide lid closed. Press firmly until it clicks. Push OPEN, as shown, and the lid will slide open.

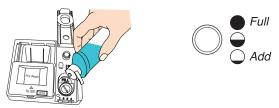
## 4. Add rinse aid

- Your dishwasher is designed to use rinse aid for good drying performance. Without rinse aid, your dishes and dishwasher interior will have excessive moisture. The heating and drying options will not perform as well without rinse aid.
- Rinse aid keeps water from forming droplets that can dry as spots or streaks. It also improves drying by allowing water to drain off of dishes after final rinse. Rinse aid does not adhere to dishware, and when used, it is dispensed during each cycle.

To add rinse aid, open the dispenser lid by gently pushing in the center of the lid with your thumb while lifting up on the edge.



 Pour rinse aid into the opening until the indicator level shows that it is full.



Close dispenser by pushing down gently on the lid.

**NOTE:** For most water conditions, the factory setting will give good results.

If you are experiencing poor drying performance, you may want to try a higher setting. Turn the arrow adjuster to a higher number to increase the amount of rinse aid.



## 5. Select a cycle

Efficient dishwashers run longer to save water and energy, just as driving a car slower saves on gas. Typical cycle time is approximately  $2^{1}/_{2}$  hours but can take less or more time to complete depending on selections.

## 6. Select options

You can customize your cycles by touching the options desired. If you change your mind, touch the option again to turn off the option. Not all options are available for every cycle. If an invalid option is selected for a given cycle, the lights will flash.

## 7. Follow the progress of your dishwasher

Models with handles have an LED on the front right corner of the door panel that will glow blue for washing/rinsing, red for drying, and white for complete.

Models with pocket handles on the door indicate cycle progress with LEDs on the pocket display such as Washing, Drying, Clean, and Sanitized. Also, each segment of the progress bar represents approximately 25 minutes of time remaining. Models with fan dry display a fan icon during the dry portion of the cycle.



Display design varies by model

## 8. Start or resume a cycle

**NOTE:** If needed, run hot water at the sink nearest your dishwasher until water is hot. Turn off water.

Push door firmly closed within 4 seconds of touching Start/Resume. If door is not closed within 4 seconds, the Start keypad LED will flash, an audible tone will be heard, and cycle will not start.

**IMPORTANT:** If anyone opens the door (such as, for adding a dish, even during the Delay Hours option), Start/Resume keypad must be touched each time.

## CYCLE GUIDE

This information covers several different models. Your dishwasher may not have all of the cycles and options described.

**IMPORTANT:** The sensor in your dishwasher monitors the soil level. Cycle time and/or water usage can vary as the sensor adjusts the cycle for the best wash performance. If the incoming water is less than the recommended temperature or food soils are heavy, the cycle will automatically compensate by adding time, heat, and water as needed.

	CYCLES	ESTIMATED WASH TIME* W/O OPTIONS (HR:MIN)	WATER USAGE GALLONS (LITERS)
<b>ProWash</b> Soil - Sense	This cycle senses the load size, soil amount, and toughness of soil, to adjust the cycle for improved cleaning, using only the amount of water and energy needed. The ProWash™ cycle is automatically selected if you first touch the Start keypad. Includes a heated drying option.*	2:30 to 3:30	3.8 to 7.7 (14.4 to 29.3)
Tough	Use for hard-to-clean, heavily soiled pots, pans, casseroles, and regular tableware. Includes a heated drying option.	2:20 to 3:30	8.4 (31.7)
Normal	This cycle is recommended for daily, regular, or typical use to completely wash and dry a full load of normally soiled dishes. This dishwasher's government energy certifications were based on the Normal cycle with only the Heat Dry or ProDry™ option selected.**	1:50 to 3:30	2.7 to 7.9 (10.4 to 30.0)
Light	Use for lightly soiled items or china and crystal. Includes a heated drying option.	1:45 to 3:30	2.7 to 7.9 (10.4 to 30.0)
Express Wash	When you need fast results, the Express Wash will clean dishes using slightly more water and energy. Select a heated drying or extended dry option to speed drying times.	0:55 to 1:05	6.2 (23.5)
Rinse Only	Use for rinsing dishes, glasses, and silverware that will not be washed right away. Do not use detergent.	0:15 to 0:20	2.4 (9.0)
Download (on some models)	This is a specialty cycle that you select from the KitchenAid® app and download to your dishwasher. Your dishwasher remembers this cycle until you replace it by downloading another cycle from the KitchenAid® app.	Variable	Variable up to 7.87 (29.8)

<sup>\*</sup>The government energy certifications are not based on this cycle. See the Normal cycle description for the government energy certification cycle. Using the ProWash™ cycle may increase your energy usage.

<sup>\*\*</sup>No other washing and drying temperature options were selected, and the dishwasher was not subjected to truncated testing. Rinse aid was not used, and there was no detergent used in the prewash.

	OPTIONS	CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE (HR:MIN)	ADDED WATER GALLONS (LITERS)
Extended ProDry ProDry (on some models)	Dries dishes with heat and a fan. This option, with the use of rinse aid, will provide the best drying performance. Plastic items are less likely to deform when loaded in the top rack. Turn the ProDry™ option off for an air dry.	Available with any cycle except Rinse Only	Uses the heating element, vents, and a fan to speed drying times. ProDry™ option defaults to On when any cycle is selected, except for Express Wash and Rinse Only.	ProDry™: 0:10 to 0:50 Extended ProDry™ (includes ProDry™ time): 0:40 to 1:20	0
Extended Heat Dry Heat Dry (on some models)	Dries dishes with heat. This option, with the use of rinse aid, will provide the best drying performance. Plastic items are less likely to deform when loaded in the top rack. Turn the Heat Dry option off for an air dry.	Available with any cycle except Rinse Only	Activates the heating element at the end of a wash cycle to speed drying times. Heat Dry defaults to On when any cycle is selected, except for Express Wash and Rinse Only.	Heat Dry: 0:10 to 0:50 Extended Heat Dry (includes Heat Dry time): 0:40 to 1:20	0
Sani Rinse	Sanitizes dishes and glassware in accordance with NSF International NSF/ANSI Standard 184 for Residential Dishwashers. Certified residential dishwashers are not intended for licensed food establishments. Only sanitizing cycles have been designed to meet the requirements of the NSF/ANSI 184 performance standard for soil removal and for sanitization efficacy. There is no intention, either directly or indirectly, that all cycles on a NSF/ANSI 184 certified dishwasher meet the NSF/ANSI 184 performance standard for soil removal and for sanitization efficacy. The Sani Rinse indicator glows at the end of the cycle if the Sani Rinse option was successfully completed. If the indicator does not activate, it is probably due to the cycle being interrupted.	ProWash™ Tough Normal	Increases the main wash temperature from 105°F (41°C) to 140°F (60°C) and the final rinse from 140°F (60°C) to 155°F (68°C).	0:00 to 2:20	1.2 to 6.2 (4.8 to 23.3)
Bottle Wash (on some models)	The upper rack has flip-up spray nozzles that reach into deeper items such as sports bottles, baby bottles, or oddly shaped items. Flip the nozzles up to use them and down to move them out of the way.	ProWash™ Express Wash Tough Normal	Bottle Wash nozzles ensure interior wash and rinse coverage inside taller items, such as bottles.	0:07	0
Hi-Temp Wash Sound On/Off Hold 3 Sec	Raises the main wash temperature to improve cleaning for loads containing tough, baked-on food.	ProWash™ Tough Normal	Raises the main wash temperate from 105°F (41°C) to either 130°F (55°C) or 140°F (60°C).	0:00 to 0:30	0 to 3.0 (0 to 11.2)
2-4-8 Hr. Delay	Runs the dishwasher at a later time or during off-peak electrical hours. Select a wash cycle and options. Touch the Delay keypad. Touch START/RESUME. Close the door firmly.  NOTE: Anytime the door is opened (such as, to add a dish), the Start/Resume keypad must be touched again to resume the delay countdown.	Available with any cycle	Delays the start of a cycle to the specified time.		0

CON	ΓROL	PURPOSE	COMMENTS
Start RESUME		To start or resume a wash cycle.	If the door is opened during a cycle or the power is interrupted, the Start/Resume indicator flashes.  NOTE: Push door firmly closed within 4 seconds of touching Start/Resume. If the door is not closed within 4 seconds, the Start/Resume keypad LED will flash, an audible tone will be heard, and the cycle will not start.
Cancel		To reset any cycle or options during selection. To cancel a wash cycle after it has been started	Touch and hold CANCEL/DRAIN to reset any control selections made. See the "Dishwasher Feedback" section in the full User Instructions.
Hi-Temp Wash Sound On/Off Hold 3 Sec		To turn the audible tones on or off.	Touch and hold HI-TEMP WASH for 3 seconds to turn the audible tones on or off. Only audible tones for confirming keypad touches can be turned on/off. Important audible tones, such as indicating a cycle has been interrupted, cannot be deactivated.
Washing Drying O O PRODRY DELAY (varies by model)	Clean Sanitized O O CLEAN SANITIZED	Sani Rinse indicator	If you select the Sani Rinse option, when the cycle is finished, the Sanitized indicator on the control panel glows. If your dishwasher did not properly sanitize your dishes, the Sanitized indicator flashes at the end of the cycle. This can happen if the cycle is interrupted or if water could not be heated to required temperature.  The light goes off when you open and close door or touch CANCEL.

## DISHWASHER CARE

#### Cleaning the Exterior

Clean the exterior of the dishwasher with only a soft, damp cloth and mild detergent. If your dishwasher has a stainless steel exterior, it has a coating that is resistant to fingerprints. Avoid using abrasive cleaning products on the exterior of the dishwasher.

#### Cleaning and Maintaining the Interior

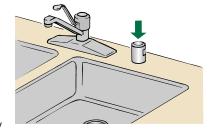
Many detergents may leave white spots or a white residue on dishware and on the interior of the dishwasher. Over time this residue can become unsightly and could affect dishwasher performance. Use of a dishwasher cleaning product, such as affresh® Dishwasher Cleaner, can help to remove the residue. Monthly use of affresh® Dishwasher Cleaner is recommended to help maintain the dishwasher. Follow package directions.

**NOTE:** KitchenAid recommends the use of high-quality, premeasured detergent tablets or packs and the use of rinse aid for dishwasher cleaning and daily care.

If you have a drain air gap, check and clean it if the dishwasher isn't draining well.

#### To Reduce Risk of Property Damage During Vacation or Extended Time Without Use:

When you will not be using the dishwasher during the summer months, turn off the water and power supply to the dishwasher.



- Make sure the water supply lines are protected against freezing conditions. Ice formations in the supply lines can increase water pressure and cause damage to your dishwasher or home. Damage from freezing is not covered by the warranty.
- When storing your dishwasher in the winter, avoid water damage by having your dishwasher winterized by authorized service personnel.

## TROUBLESHOOTING

First try the solutions suggested here. If you need further assistance or more recommendations that may help you to avoid a service call, refer to the warranty page in this manual or visit **producthelp.kitchenaid.com**. In Canada, visit **kitchenaid.ca**. For internet connectivity questions, in the U.S.A. or Canada, call 1-877-559-2603.

Contact us by mail with any questions or concerns at the address below:

In the U.S.A.:

KitchenAid Brand Home Appliances Customer eXperience Center 553 Benson Road Benton Harbor, MI 49022-2692

In Canada:

KitchenAid Brand Home Appliances Customer eXperience Centre 200 - 6750 Century Ave. Mississauga, Ontario L5N 0B7

Please include a daytime	phone number in your correspondence.
IF YOU EXPERIENCE	RECOMMENDED SOLUTIONS
The Clean light is flashing	<ul> <li>Check the following:</li> <li>Was the cycle interrupted? Touch START/RESUME and close the door within 4 seconds.</li> <li>Is the overfill protection float able to move up and down freely? Press down to release.</li> <li>Be sure the water supply is turned on to the dishwasher. (This is very important following the new installation of your dishwasher.)</li> <li>Check for suds in the dishwasher. For more information on suds, see "Dishwasher does not clean completely."</li> </ul>
Dishes do not dry completely	NOTE: Plastic and items with nonstick surfaces are difficult to dry because they have a porous surface which tends to collect water droplets. Towel drying may be necessary.  Use of rinse aid along with the Heat Dry or ProDry™ option is needed for proper drying.  Proper loading of items can affect drying.  For improved results, place items on the more slanted side of the rack.  Glasses and cups with concave bottoms hold water. This water may spill onto other items when you are unloading the dishwasher.  Unload the bottom rack first.
Spotting/Filming	NOTES:  ■ Liquid rinse aid is necessary for drying and to reduce spotting.  ■ Use the correct amount of detergent. If using powder or liquid/gel products, use package instructions.  Confirm that the cloudiness is removable by soaking the item in white vinegar for 5 minutes. If the cloudiness disappears, it is due to hard water. Adjust the amount of detergent and rinse aid. See the "Dishwasher Care" section. If it does not come clear, it is due to etching.  Be sure the incoming water temperature is set at 120°F (49°C).  Try using the Hi-Temp Wash or Sani Rinse option.  To remove spotting, see the "Dishwasher Care" section.
Dishwasher does not clean completely	Be sure the dishwasher is loaded correctly. Improper loading can greatly decrease the washing performance. See the "Operating Your Dishwasher" section.  Check filter to ensure it is properly installed. Ensure the water intake screen on the floor of the dishwasher is not plugged with food or debris. Clean if required.  Select the proper cycle for the type of soils. The ProWash™ or Tough cycle can be used for tougher loads.  Be sure the incoming water temperature is at least 120°F (49°C).  Use the proper amount of fresh detergent. More detergent is needed for heavier-soiled loads and hard water conditions.  Scrape food from dishes prior to loading (do not prerinse).  If foam or suds are detected by the dishwasher sensing system, the dishwasher may not operate properly or may not fill with water.  Suds can come from:  Using the incorrect type of detergent, such laundry detergent, hand soap, or dish detergent for hand washing dishes.  Not replacing the rinse aid dispenser cap after filling (or refilling) the rinse aid dispenser.  Using an excessive amount of dishwasher detergent.

## KITCHENAID® DISHWASHER LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address, and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase, including dealer or retailer name and address

#### **IF YOU NEED SERVICE:**

- 1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the Use and Care Guide or visit producthelp.kitchenaid.com.
- 2. All warranty service is provided exclusively by our authorized KitchenAid Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

#### KitchenAid Customer eXperience Center

In the U.S.A., call 1-800-422-1230. In Canada, call 1-800-807-6777.

If outside the 50 United States or Canada, contact your authorized KitchenAid dealer to determine whether another warranty applies.

#### **LIFETIME LIMITED WARRANTY**

#### WHAT IS COVERED

#### FIRST YEAR LIMITED WARRANTY (PARTS AND LABOR)

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, KitchenAid brand of Whirlpool Corporation or Whirlpool Canada LP (hereafter "KitchenAid") will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased or, at its sole discretion, replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

## SECOND THROUGH FIFTH YEAR LIMITED WARRANTY (CERTAIN COMPONENT PARTS ONLY – LABOR NOT INCLUDED)

In the second through fifth years from the date of original purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for factory specified replacement parts for the following components to correct non-cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased. This is a limited five year warranty on the below named parts only and does not include repair labor.

Nylon dish racks

■ Electronic controls

#### LIFETIME LIMITED WARRANTY (STAINLESS STEEL TUB AND INNER DOOR LINER ONLY)

For the lifetime of the product from the date of original purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for factory specified replacement parts and repair labor for the following components to correct non-cosmetic defects in materials or workmanship that existed when this major appliance was purchased:

Stainless steel tub

Inner door liner

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a KitchenAid designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

#### WHAT IS NOT COVERED

- 1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions.
- 2. In-home instruction on how to use your product.
- Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (e.g., house wiring, fuses, or water inlet hoses).
- Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions, etc.).
- Defects or damage caused by the use of non-genuine KitchenAid parts or accessories.
- Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by KltchenAid.
- Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance.
- 8. Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes, unless such damage results from defects in materials and workmanship and is reported to KitchenAid within 30 days.
- Discoloration, rust, or oxidation of surfaces resulting from caustic or corrosive environments including, but not limited to, high salt concentrations, high moisture or humidity, or exposure to chemicals.
- 10. Pickup or delivery. This product is intended for in-home repair.
- 11. Travel or transportation expenses for service in remote locations where an authorized KitchenAid servicer is not available.
- 12. Removal or reinstallation of inaccessible appliances or built-in fixtures (e.g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal, or replacement of the product.
- **13.** Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

## DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO FIVE YEARS OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

#### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

KitchenAid makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask KitchenAid or your retailer about buying an extended warranty.

#### LIMITATION OF REMEDIES: EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. KITCHENAID SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

03/17

