



Welcome Homeowner!

Congratulations on the purchase of your new home at RIVA and welcome to the neighbourhood!

Onni prides itself in constructing homes of the highest quality and in providing our homeowners with a first-class experience.

Onni believes in empowering you as a homeowner and providing you with a better understanding of the features and functions in your home. We hope that you will take the time to review the information and manuals on the enclosed USB flash drive so that your home can continue to provide you comfort and security for many years to come.

All manuals have been included in the USB provided, but can also be accessed from our website at **www.onni.com**.

Should you have any questions or concerns while you are settling into your new home, please do not hesitate to call our Customer Care Team at 604.602.7711. Alternatively, you may submit a service request form online at **www.onni.com** or email us at customercare@onni.com

We would like to thank you in advance for your patience with Onni's Customer Care Team during this busy time as we assist your neighbours with moving in.

We will be working closely with the specialty trades to rectify any deficiencies and ensure that outstanding details are attended to in a timely manner.

Warmest Regards,

ONNI Customer Care



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