



Service Request
RIVA

Name: _____

Address: _____

Contact number(s): _____ Alternate: _____

Email: _____

Date of request: _____

A copy of your request form will be given to and reviewed by an Onni Customer Service Representative. Your request and any follow up that may be required will be coordinated by one of our Customer Service Representatives to ensure that your concerns are addressed.

Service Items:

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

Note: All cosmetic items such as drywall cracks, nail pops, tile cracks, etc, will only be investigated at the expiration of your National one (1) year warranty. Please add these items to your yearend service request. Please submit this form via email **customercare@onni.com**; alternatively you can submit a service request online at **www.onni.com**



#300 – 550 Robson Street, Vancouver British Columbia, V6B 1C1

Tel (604) 602-7711 • Fax (604) 688-7907

www.onni.com