



THE  
**LOOKOUT**  
AT VICTORIA HILL

**Service Request**  
*The Lookout at Victoria Hill*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact number(s): \_\_\_\_\_ Alternate: \_\_\_\_\_

Email: \_\_\_\_\_

Date of request: \_\_\_\_\_

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A copy of your request form will be given to and reviewed by an Onni Customer Service Representative. Your request and any follow up that may be required will be coordinated by one of our Customer Service Representatives to ensure that your concerns are addressed.

Service Items:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

Note: All cosmetic items such as drywall cracks, nail pops, tile cracks, etc, will only be investigated at the expiration of your National one (1) year warranty. Please add these items to your yearend service request. Please submit this form via email **customer@onni.com**; alternatively you can submit a service request online at **www.onni.com**



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[www.onni.com](http://www.onni.com)